

ACCURATE DISCOUNT CHAIN STORE INVENTORY

Case Study: Retail Inventory – Japanese Discount Chain

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A Japanese discount chain store that carries a wide range of products required the support of RGIS. The discount chain sells home electrical appliances, miscellaneous household goods, food, watches, fashion-related merchandise, sporting goods, leisure products and other items by the concept of 'great convenience and discount stores'. With 322 stores covering Japan, Singapore, Hawaii, Thailand, Hong Kong and Malaysia.



REQUIREMENT

The discount chain wanted to have all retail stores stock counted with a minimum of 99% accuracy, so required RGIS to provide the following:

- · Seven stores to be counted
- Accuracy at a minimum of 99% at all stores
- · Ensure no disruption to store staff or customers
- Give consistent reporting across all stores



SOLUTION

The discount chain partnered with RGIS to complete the accurate stocktake project, and provided the following:

- · Allocated multiple experienced RGIS auditors for each store
- Supported all stores to prepare for the counts to increase efficiency
- Second level quantity check for 20% of all stores to ensure accuracy
- · Completed stock counts out of hours



RESULTS

The discount chain found by outsourcing the accurate stocktake project to RGIS, the following results were achieved:

- · Counted a total of 1,500,000 items across seven stores
- 99.7% accuracy achieved across all stores
- Due to the counts being conducted out of hours, there was no disruption to staff or customers

By partnering with RGIS, the discount chain found that 1.500.000 items were accurately counted with 99.7% accuracy across all stores



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Stock Count



Accurate Reports



Out of Hours



Accuracy of Achieved

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