



CONVERSION TO PAPERLESS ELECTRONIC COUNTS

Case Study: Warehouse – Commercial and Domestic Appliance Provider

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A commercial and domestic appliance provider with over 40 years' experience. Stocking a range of domestic and commercial appliances including washing machines, washer dryers, tumble dryers, dishwashers, cookers, ovens, hobs, spin dryers, microwave ovens, vacuum cleaners and small appliances including kettles, toasters, irons. Also stocking a large selection of spare parts.

REQUIREMENT

A large commercial and consumer appliance service provider wanted to **convert from paper and pen counts to electronic counts**. The equipment service provider required evidence that the electronic process would be less expensive, so required RGIS to provide the following:

- **Evidence** that the electronic process would be less expensive
- Use the existing, **manual process for two years** before switching over
- All **27 locations** had to be counted in one night
- The existing **pen and paper process** had to be used to complete the initial inventories
- A new program **utilising new technology** had to be developed

SOLUTION

The commercial and domestic appliance provider partnered with RGIS to complete the **electronic paperless stocktake project**, and provided following:

- The move from manual process to electronic occurred **over three years**
- For the first two years, experienced RGIS teams accurately completed **all counts with pen and paper** in one night
- The third year, the **RGIS equipment and software was implemented** into the inventory program, to move to an electronic process
- RGIS' proprietary software and hardware allowed for a **quick data return** and an **easy inventory process**

RESULTS

The commercial and domestic appliance provider found by outsourcing the **electronic paperless stocktake project** to RGIS, the following was achieved:

- The first year, RGIS was able to **accurately determine the actual cost** of the customer's manual inventory
- Due to the complicated manual process, each location **cost an average of RM7,516** to complete
- After implementing the **RGIS inventory software**, each site **cost an average of RM2,204**
- RGIS provided more **efficient inventories** with no disruption to the team's regular work
- There was an **average savings of RM5,312 per location**
- The new process was much **less labour intensive** and thus **less expensive**



By outsourcing to RGIS, the commercial and domestic appliance provider found that an average of **RM5,312 was saved per location, by utilising RGIS tablet technology**



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Tablet Technology



Information Gathering



Accurate Data



Cost Saving



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