



# HELPING TO REDUCE SHRINKAGE OF PERISHABLE ITEMS

**Case Study:** Supply Chain – National Supermarket Chain

A national supermarket chain required the support of RGIS to complete a **supply chain audit** of perishable items

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## Case Study: Supply Chain – National Supermarket Chain

A national supermarket chain with stores across the UK and Ireland required a third party to complete supply chain audits to reduce shrinkage of perishable items.



### REQUIREMENT

The national supermarket chain partnered with RGIS to carry out the supply chain audits. The customer required RGIS to complete the following:

- An **audit of delivery accuracy** of perishable items to each store
- Checks of perishable items with minimum shelf life, to **confirm sell by dates**
- An audit of **picking accuracy**
- Checks from both supplier and at store



### SOLUTION

RGIS worked with the national supermarket chain to create custom auditing reports which included:

- Samples of deliveries (5%) being checked for **pick accuracy**
- **Perishable items being checked** and logged if out-of-date or about to expire
- **Audits** being conducted of vendor deliveries to stores



### RESULTS

The national supermarket chain found by outsourcing the supply chain audits to RGIS that the following was achieved:

- **Better product availability** for the stores and customers
- A **reduction in shrink** from vendor to store
- **Less out-of-date perishables**, as sell by dates could now be closely monitored
- **Labour savings** in-store, as checks were done prior to products arriving at store



The national supermarket chain found that partnering with RGIS meant that there was **better product availability** for both stores and customers



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Supply Chain Audit



Product Availability



Shrink Reduction



Cost Saving



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