



INVENTORY COUNT WITH OPERATIONAL AUDIT FOR FOOD WAREHOUSES

Case Study: Industrial – Food Manufacturer

A food manufacturer needed assistance to ensure **greater reliability and efficiency in the existing internal inventory process**, and required an operational audit to review variances

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A Mexican company, founded in 1995, offering the food industry the highest quality ground, dehydrated and granular chilli peppers for use in sweets, sauces and snacks etc. required the support of RGIS. The company comply with the highest national quality standards established by the health authorities, as well as with the export quality standards dictated by the Food and Drug Administration (FDA).



REQUIREMENT

The food manufacturer has plant and warehouses of raw materials, supplies and finished product which are audited internally four times a year. The customer needed assistance to ensure greater reliability and efficiency in the existing inventory process, and required an operational audit in order to review variances, so required RGIS to provide the following:

- **Complete a count** of all of the warehouses
- **Update stock on hand levels** for all stock
- Provide **variance reports** to identify operational issues



SOLUTION

The food manufacturer partnered with RGIS to complete the **warehouse stock count project**, and provided the following:

- Scheduled a team of **2-5 experienced RGIS auditors**, per day over six days, for the warehouse count
- The operational audit was also carried out by an experienced RGIS auditor, **reviewing the labelling and variances**
- **RGIS teams paired up with the customer's external company** which supported RGIS with the count
- The counting was completed by **weighing each pallet or sack which contained the product**, then discounting the weight of the actual pallet



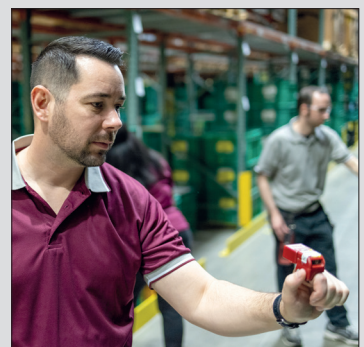
RESULTS

The food manufacturer found by outsourcing the **warehouse stock count project** to RGIS, the following results were achieved:

- **Accurately counted over 1,100,000 pieces** across all of the warehouses
- Completed the count **within two days**, which is considerably faster than the customer's internal audit
- Once the count was completed and data processed, RGIS produced a **variance report**
- **A large number of differences were identified in the customer's system** from the variance report, that there were inconsistencies when transferring products between warehouses
- The customer was **very satisfied with the services performed by RGIS**, and was able update the system with **up-to-date and accurate data** provided and could manage any operational issues that had been identified



By partnering with RGIS, the food manufacturer was now **confident that the stock data on the system was both up-to-date and accurate**



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Warehouse
Count and Audit



Accurate Data



Variance Reports



Satisfied Customer



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