



NATIONAL AUDIT FOR SERIAL NUMBER AND LOCATION OF CARD MACHINES

Case Study: Inventory – Digital Payment Company

The leader in the Brazilian digital payment market, needed an **audit of card machines nationwide**

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The pioneer and leader in the Brazilian digital payment market required the support of RGIS. Belonging to UOL, the leading Brazilian internet company has in its portfolio payment solutions for electronic commerce, serving virtual stores, and also for commercial establishments. The company has the solution to receiving and sending payments with flexibility and security.



REQUIREMENT

The digital payment company needed an audit of card machines nationwide, so required RGIS to provide the following:

- **Check the serial number** of each card machine
- **Validate** the location of each card machine
- **To include remote locations**
- All card machines to be included



SOLUTION

The digital payment company partnered with RGIS to complete the **national audit of card machines project** and provided the following:

- Scheduled a team of **25 experienced RGIS auditors**
- Performed a **cash validation** at each site
- **Recorded the serial number and location** of each card machine using an audit solution developed by RGIS
- Collected customers' **electronic signature**
- Set up a separate process for remote locations



RESULTS

The digital payment company found that by outsourcing the **national audit of card machines project** to RGIS, the following was achieved:

- All **700,000** card machines checked and validated
- Full audit was **completed in five days**
- Identified the location of card machines that had been moved



By partnering with RGIS, the digital payment company had all **700,000 card machines checked and validated within five days**, which also identified the location of card machines that had been moved



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