



Sainsbury's

# REMOVING STOCK FROM CLOSED STORE TO RETURN TO DISTRIBUTION CENTRE

**Case Study:** Merchandising – Sainsbury's Supermarket

Sainsbury's required RGIS to **provide support in removing stock** from shelves in a store and returning to the distribution centre

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# REMOVING STOCK FROM CLOSED STORE TO RETURN TO DISTRIBUTION CENTRE

## Case Study: Merchandising – Sainsbury's Supermarket

Sainsbury's, a major nationwide supermarket chain with over 650 stores, required the support of RGIS to remove stock from shelves in a particular Sainsbury's store that had been flood damaged.

### REQUIREMENT

As the flooded store had to close to customers for an undetermined time for repairs, Sainsbury's chose RGIS to help provide them with the **merchandising support** they needed. The specific requirements were:

- To provide the customer with an **experienced team** direct to their store to remove all stock and return to the distribution centre in totes and pallets.
- An **accurate and quick solution** was essential
- Due to the time sensitive nature of fresh and frozen foods, a **cost effective and immediate solution** was needed to minimise food wastage

### SOLUTION

RGIS worked with Sainsbury's and completed the following:

- Quickly put together an **experienced RGIS team**
- Worked with the in-store Sainsbury's team to **understand what stock had priority**
- The RGIS team **attended the store the very next day**
- Removed all items from shelves
- Placed items on totes and pallets
- Totes and pallets were transported by Sainsbury's back to the distribution centre

### RESULTS

By partnering with RGIS, and RGIS quickly responding to all the customer's requests, Sainsbury's benefited from the following:

- All stock, especially food stuffs, were quickly **returned to distribution centre**
- Stock was able to be used to resupply other local Sainsbury's stores
- **Minimised wastage and loss of money** for retailer
- Fresh and frozen foods were saved



Sainsbury's

Sainsbury's found that partnering with RGIS meant the stock was able to be used to resupply to other local Sainsbury's stores, which **minimised wastage and loss of money**



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People Services



Collaborative Approach



Utilise stock



Fast Turnaround



CONTACT **RGIS** TODAY TO SEE HOW WE CAN HELP YOU

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