



SIMULTANEOUS KIOSK INVENTORIES

Case Study: Inventory – Mobile Phone Reseller

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An authorised Brazilian mobile phone reseller required the support of RGIS. The company is based in São Paulo, with over 20 stores around the Brazil, over four states, selling mobile phone handsets and accessories. The majority of the stores are kiosks within shopping centres.

REQUIREMENT

The mobile phone reseller wanted to complete simultaneous inventories over two days rather than it taking a year to complete, so required RGIS to provide the following:

- **Reduce the time** it took to complete inventories
- **Simultaneous inventories** across multiple sites
- **Verifying inventory data** from two different sources
- Produce **reports** for each individual site

SOLUTION

The mobile phone reseller partnered with RGIS to complete the **simultaneous kiosk inventory project**, and provided the following:

- Scheduled a **team of 20 experienced auditors** – one per store/kiosk
- Counted all **five ranges**
- **Completed over two days** – working with the store managers availability
- **Consolidated two different stock data file sources into one**
- Reported all **IMEI numbers** linked to mobile phones
- **Counted all accessories** including phone chargers, phone cases, earphones

RESULTS

The mobile phone reseller found that by outsourcing the **simultaneous kiosk inventory project** to RGIS to complete, the following was achieved:

- **Reduced inventory time** from one year down to only two days
- Counted an average of **480 items per store**
- **Validation report** identified over ordered and missing stock items
- The customer now had **one accurate file with all the stock items** for each store, rather than two different reports previously

By partnering with RGIS, the mobile phone reseller **reduced inventory time** for all kiosks from one year to two days, **identifying over ordered and missing stock items**



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Stock Count



Accurate Reports



Identified Missing Stock



Fast Turnaround



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