



# CASE STUDY

## CLIENT

**Energy & Resource Management Company**

**Industry:** Technology

**Scope:** Inventory of two warehouses in France managed by third-party logistics providers.

*The energy management company sought a third-party provider that could bring consistency and professionalism to the inventory process across warehouses that were managed by different logistical suppliers.*

## CONCLUSION

RGIS's ability to adapt to the customer's logistical complexities and deliver a comprehensive, accurate inventory has paved the way for further collaboration. As the company continues to refine its warehouse management processes, RGIS is expected to play a key role in helping the company achieve more reliable inventory control across its global operations.



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## OPTIMISING INVENTORY ACCURACY FOR ENERGY MANAGEMENT COMPANY WITH ADVANCED TECHNOLOGY



## CHALLENGE

An energy and resource management company, with a global workforce of over 8,000 employees, required a reliable partner to manage inventories across two of their French warehouses, which are operated by third-party logistics suppliers. The challenge was to improve accuracy and efficiency by moving away from manual inventory methods previously conducted by their logistics partners. The company sought a third-party provider that could bring consistency and professionalism to the inventory process across warehouses that were managed by different logistical suppliers.

## WHY RGIS?

The energy management company chose RGIS due to its ability to implement a consistent inventory program across different logistical environments, using advanced technology to ensure accuracy and efficiency. RGIS's use of the Vision inventory solution allowed them to manage discrepancies more effectively, and the inclusion of forklifts and operators in the solution addressed the logistical differences between the two warehouses.

## OUR SOLUTION

RGIS provided a custom inventory solution tailored to the customer's requirements:

- **Tailored Inventory Program:** RGIS created a unique inventory program based on Vision technology, addressing the logistical differences between the two warehouses managed by different third-party suppliers.
- **Team Deployment:** A dedicated team of eight auditors, along with a Project Manager, District Manager, and a Supervisor, were deployed to manage the inventory process. Forklift operators were also included to handle the physical movement of stock during the audit.
- **Comprehensive Inventory:** The team handled over 7,000 locations, 7,000 SKUs, and 3,500 pallets during the inventory process. Advanced tools, including scanners, tablets, and laptops, were used to ensure accuracy and efficiency throughout the stock count.

## RESULTS

- **Identifying Process Improvements:** Although the energy management company was not fully prepared for the inventory, RGIS's audit provided crucial insights into areas where their logistical processes could be improved. The customer realised the need for significant enhancements in their warehouse operations.
- **Customer Satisfaction:** Despite some initial challenges, the customer was satisfied with the overall outcome, acknowledging that RGIS had provided the accurate stock count they needed. The partnership between RGIS and the energy management company proved effective in helping the customer address logistical shortcomings.
- **Future Collaborations:** The customer expressed interest in repeating the inventory in the following year and expanding the project to include other warehouse sites across France and Europe. This next phase aims to standardise the inventory process across the energy management company's logistics network.