

CASE STUDY

CLIENT

Grocery Retailer

Industry: Retail (Grocery)

Scope: Shelving Measurements and
Inventory Across Multiple Stores.



*RGIS's operational
capability to execute
accurate measurements
with minimal disruption
aligned with grocery
retailer's need for a
dependable partner.*

CONCLUSION

The grocery retailer's project highlights the value of precision in retail shelving and inventory management. By working with RGIS, the customer gained accurate, reliable data to inform store layout planning, with minimal disruption to daily operations.

**CONTACT RGIS TODAY TO SEE
HOW WE CAN HELP YOU**

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CHALLENGE

A grocery retailer required accurate shelving measurements and inventory services across their store network to support ongoing operational planning. They needed a trusted partner capable of delivering precise data without disrupting store operations. With prior experience collaborating with RGIS, the customer sought a reliable solution to measure and count shelves efficiently across various locations.

WHY RGIS?

The grocery retailer selected RGIS for this project due to our longstanding relationship and proven expertise in delivering inventory services. RGIS's operational capability to execute accurate measurements with minimal disruption aligned with the customer's need for a dependable partner.

OUR SOLUTION

RGIS designed a solution tailored to the grocery retailer's requirements, which involved:

- **Daytime Operations:** To optimise efficiency, RGIS carried out the measurements and inventory during store hours, using a team of two personnel per location.
- **Laser Measurement Tools:** Equipped with advanced laser metres, the RGIS team ensured accurate measurements for over 20,000 shelving units.
- **Rapid Execution Across Locations:** The team covered two stores per day, allowing RGIS to efficiently complete the project within the required time frame while maintaining accuracy.

RESULTS

- **Resource Savings for the Customer:** The RGIS service allowed the grocery retailer's staff to focus on customer-facing tasks, supporting overall sales activities. The retailer benefited from precise shelf measurements, supporting better stock placement and planning.
- **High Satisfaction:** The customer achieved their project goals, expressing satisfaction with RGIS's service quality and operational flexibility.
- **Potential for Expansion:** Based on the success of this project, the grocery retailer is considering extending the service to other stores within their network.